Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services Loyola University Maryland: Open Access Plus	Coverage Period: 07/01/2023 - 06/30/2024 Coverage for: Individual/Individual + Family Plan Type: OAP

Important Questions	Answers	Why This Matters:
Will you pay less if you use a network provider?	Yes. See www.cigna.com or call 1-800-Cigna24 for a list of network providers .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan</u> 's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other
Medical Event		In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	Primary care visit to treat an injury or illness	\$25 <u>copay</u> /visit <u>Deductible</u> does not apply	40% coinsurance	None
	Specialist visit	\$25 <u>copay</u> /visit <u>Deductible</u> does not apply	40% coinsurance	None
		No charge/visit**	40% coinsurance/visit**	None
If you visit a health care		No charge/screening**	40% coinsurance/ screening**	None
provider's office or clinic	Preventive care/ screening/ immunization	No charge/immunizations**	40% coinsurance/ immunizations**	None
		** <u>Deductible</u> does not apply	** <u>Deductible</u> does not apply	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	No charge Deductible does not apply	40% coinsurance	None
	Imaging (CT/PET scans, MRIs)	25% <u>coinsurance</u>	40% <u>coinsurance</u>	\$750 penalty for no out-of-network precertification.

Common	Services You May Need	What You Will Pay		Limitations Evanations 9 Other
Medical Event		In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need mental health, behavioral health, or	Outpatient services	\$25 <u>copay</u> /office visit** 25% <u>coinsurance</u> /all other services** **Deductible does not apply	40% coinsurance/office visit 40% coinsurance/all other services	\$750 penalty if no precert of out-of- network non-routine services (i.e., partial hospitalization, etc.).
substance abuse services	Inpatient services	25% <u>coinsurance</u> <u>Deductible</u> does not apply	40% coinsurance	\$750 penalty for no out-of-network precertification.
	Office visits	No charge Deductible does not apply	40% coinsurance	Primary Care or <u>Specialist</u> benefit levels apply for initial visit to confirm
	Childbirth/delivery professional services	No charge <u>Deductible</u> does not apply	40% coinsurance	pregnancy. <u>Cost sharing</u> does not apply for
If you are pregnant	Childbirth/delivery facility services	25% <u>coinsurance</u> <u>Deductible</u> does not apply	40% <u>coinsurance</u>	preventive services. Depending on the type of services, a copayment, coinsurance or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
If you need help recovering or have other special health needs	Home health care	25% <u>coinsurance</u> <u>Deductible</u> does not apply	40% <u>coinsurance</u> <u>Deductible</u> does not apply	\$750 penalty for no out-of-network precertification. 16 hour maximum per day
	Rehabilitation services	\$25 <u>copay</u> /visit <u>Deductible</u> does not apply	40% <u>coinsurance</u> /visit	\$750 penalty for failure to precertify out-of-network speech therapy services. Coverage is limited to annual max of: 100 days for Chiropractic care services, Cognitive, Physical, Speech and Occupational therapies. Limits are not applicable to mental health conditions for Physical, Speech and Occupational therapies.

Common Medical Event Services You May Need	What You Will Pay	Limitations, Exceptions, & Other
	Services You May Need	

Excluded Services & Other Covered Services:

Services Your

Your Rights to Continue Coverage:

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u> or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Cigna Customer service at 1-800-Cigna24. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact: Maryland Office of the Attorney General at (410) 528-8662.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid,

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (deductibles, copayments and coinsurance) and excluded services under the plan

